



AI for Workflows

SERVICE DEEP DIVE

Connect your systems. Automate repeatable work. Govern the results.

eLink designs and builds AI workflows that connect your people, data, and systems - turning repetitive tasks, knowledge capture, reporting, approvals, and decision support into dependable processes with permissions, monitoring, evaluation, and human review.

Workflow focus areas:

Systems

Data

Decisions

Rollout

What AI for Workflows includes:

Process & Opportunity Mapping

Find the workflows where AI can create measurable lift.

- Map repeatable tasks, handoffs, bottlenecks, and decision points
- Identify data sources, systems, approvals, and ownership
- Prioritize opportunities by value, feasibility, and risk

AI Workflow Architecture

Design the routing, interfaces, and data flows that make AI usable.

- Model orchestration, routing, context, and memory strategy
- Connectors, APIs, approved systems, and secure data flows
- User interfaces, admin tools, reporting, and knowledge capture

Build, Harden & Roll Out

Move from prototype to reliable daily operations.

- Role-based permissions, audit logs, and secure environments
- Evaluation, output validation, and prompt-injection testing
- Monitoring, documentation, onboarding, and ongoing refinements

Expected outcomes

- Faster, more consistent AI-assisted decisions and handoffs
- Repeatable workflows tied to real systems, data, and approvals
- Better visibility into usage, performance, cost, errors, and risk
- A practical rollout playbook for departments, locations, or business units

Example engagement path

- **Discover** Workflow inventory and opportunity scoring
- **Design** Architecture, data sources, permissions, and UX
- **Build** Connectors, AI routing, automations, and reporting
- **Harden + Scale** Testing, telemetry, documentation, and rollout

Build smarter workflows

Schedule an AI Strategy Session to identify automation opportunities, integrations, and a practical build path.

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